

Detach this return address card and adhere it to your shipment.

Be sure to write in the RMA number provided by the Coordinator in the space provided.

To Purchase New Insight Systems
Please Call: 603.626.4800

Insight Technology, Incorporated
9 Akira Way
Londonderry, NH 03053

Toll Free: 1.877.744.4803
Commercial: 603.626.4800
E-mail: returns@insight-tek.com



DHLOG-04 Rev. 1



Logistics Services

Insight provides a wide array of services to meet our customer needs.

**What We Do Is Important
Someday A Warfighter's Life May Depend On It**

Photo by: Sgt. Roe F. Seigle, U.S. Marine Corps

THREE EASY STEPS

CONTACT US

Call our toll free number at 1.877.744.4803 or e-mail us at returns@insight-tek.com for the Return Material Authorization (RMA) number.

If a Field Return Coordinator is not immediately available, one will respond to you within 1 business day.

TELL US THE PROBLEM

Your Coordinator will ask you to provide:

- Description of failure
- Serial number
- Point of Contact information:
 - Name and rank
 - E-mail address
 - Commercial telephone number
 - Return address

SEND IT IN

Send via traceable means.

Include a DD-1149.

Always remove batteries prior to shipment.

Detach the address on the side of this pamphlet and adhere it to your shipment.

Sampling of Repairable Insight Systems



AN/PEM-1



AN/PEQ-14



AN/PAQ-4C



AN/PEQ-2A



AN/PEQ-15 or LA-5/PEQ



AN/PEQ-16



AN/PEQ-16A



AN/PSQ-18A



AN/PAS-23



SU-232/PAS



AN/PVS-24A



AN/PVS-7D



AN/PVS-14 Monocular



GLWD



AN/PEQ-4

Important Considerations

- Systems that are deemed to be beyond economical repair can be disposed of by Insight. Contact Insight Technology, Incorporated for more information.
- For proper routing, be sure to write the RMA number on the outside of the box.
- Due to ITAR regulations, Insight is not permitted to return systems to overseas bases. Systems will be sent to MCLB in Albany, Georgia.

Insight Technology, Incorporated

Attn: Field Return Coordinator

RMA#: _____

9 Akira Way

Londonderry, NH 03053